



Prescott Volunteer Park Ranger Program



Rangers...

- Monitor parks and trails
- Provide a higher level of customer service
- Inform citizens
- Communicate with staff
- Communicate with police & fire



Park Ranger Training



Orientations



Police Non-Confrontational Training



CPR & First Aid



Ongoing Monthly Meetings

Park Ranger Transportation



Vehicle Patrol



Bike Patrol

Foot Patrol



Interacting with the Public



2009 Ranger Stats

- 4 orientations placing 26 volunteers through.
- 2 police non-confrontational trainings for 26 volunteers.
- 3 First Aid and CPR trainings by fire department for 19 of our volunteer rangers.
- 98% retention rate in 90 days.
- 6 additional individuals interested in the program. (spring 2010).

Park Ranger Results

90 DAY REVIEW

- Graffiti:64
- Litter/Dumping:27
- Illegal Camps/ Sleep Sites: 28

Volunteer hours = 1,384 hours in 90 days

\$ 10,796.00 city savings



2010

1st Quarter Performance Results

- **Number of patrols conducted:** **162**
- **Total volunteer hours:** **638**
- **Cost savings to City + payroll taxes** **\$4,980.00**

Production Breakdown

January 1st – April 13

125	Maintenance Issues
85	Vandalism Issues
22	Illegal camp sites
23	Littered areas that need to be picked up
75	Littered areas that have been picked up by Rangers
59	Safety issues on trails and parks
389	Total Ranger Reports

Rangers also...

- Addressed children on Watson Dam
- Addressed swimmers in Willow Lake
- Assisted overheated hiker
- Provided first aid to biker in accident
- Informed citizen the correct protocol when identifying a sex offender at park
- Assisted at car accident on Senator Highway
- Assisted in searching for missing girl at Willow Lake
- Assisted Mile High students on “Walk to School Day” on the Greenways Trail

PART II

- Strategic Planning
- Retention Tools
- Sustainability
- Evaluation

“We make a living by what we do, we make a life by what we give”

- Winston Churchill

Strategic Planning

- Goals
- Objectives (SMART)
- Action Plan
- Timeline & Benchmarks

Retention Tools:

C ommunication

A ppreciation

R esponsiveness

E xcitement

Sustainability

- Build strong operational systems
- Obtain Upper Management Support
- Identify realistic funding (short & long term)
- Identify resources inside and outside your organization
- Seek partnerships and networks

